

As of February 15th 2019, support renewals for TCMax will only be available directly through Soaring Software Solutions, Inc. and on GSA (Contract number: GS-35F542GA) for North American and US Government territories. TCMax licenses and hardware will still be available through resellers and directly through Soaring Software. TCMax will continue to be developed and supported by Soaring Software Solutions, Inc.

We encourage you to share this information to mitigate misunderstandings regarding support and development of TCMax. We are committed to providing you with the best experience possible.

If you have questions about TCMax's features, or require technical support, please contact our support staff at <u>support@soaringsoftware.com</u>.

If you would like assistance with purchasing new licenses, renewing support, or exploring training options, please contact our sales staff at <u>sales@soaringsoftware.com</u>.

Thank you,

Rick Lederman President, Soaring Software Solutions, Inc.