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SOARING  
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As of February 15<sup>th</sup> 2019, support renewals for TCMMax will only be available directly through Soaring Software Solutions, Inc. and on GSA (Contract number: GS-35F-542GA) for North American and US Government territories. TCMMax Licenses and hardware will still be available through resellers and directly through Soaring Software. TCMMax continues to be developed and supported by Soaring Software.

We encourage our existing TCMMax users to share this information to avoid confusion about the future of TCMMax and its availability. Soaring Software is committed to providing you with the best experience possible.

If you have questions about the software's features or need help overcoming an issue, please contact our support staff at [support@soaringsoftware.com](mailto:support@soaringsoftware.com).

If you would like assistance with new licenses, renewing support, or training options, please contact your executive account manager at [derek.whitaker@soaringsoftware.com](mailto:derek.whitaker@soaringsoftware.com).

Thank you,

Derek Whitaker  
Executive Account Manager  
Soaring Software Solutions, Inc.