## Our Response to COVID-19

As news about the COVID-19 virus continues to unfold, we would like to give you a brief update concerning our response for customers and personnel who use TCMax daily.

We recognize that TCMax is an essential part of your operations. With the State of Ohio's mandatory Stay at Home order effective 2330 hours on March 23, 2020, we want to assure you that we are fully prepared for the situation. Our support staff will be ready to take your calls during our normal hours of operation as usual (M-F, 0800 to 1700).

Our software development team is also still at work, making improvements and continuing to provide critical bug fixing and support when needed.

For the latest news and information, you can find us on all major social media platforms. Please stay posted for any potential delays or cancellations of the TCMax Vegas Seminar.

Thank you,

Soaring Software Solutions, Inc.